



# Email Backup

Automatically protect and recover business-critical data.

Works with Microsoft 365, Google Workspace, and IMAP/POP3 servers

Dropsuite Email Backup and Email Archiving solutions are the fastest-growing cloud backup, archiving and recovery SaaS solutions in the world.

Dropsuite's **Email Backup** ensures your critical business data is backed up safely and securely by adding powerful solutions that automatically protect your most important data in the cloud and restores any file on demand. We back up Microsoft 365/Office 365, Google Workspace/G-Suite and all instances of email - the most important documents to any business.

Dropsuite's ongoing attention to features based on businesses' needs, like granular restore, military-grade AES encryption and automated and incremental backups make Dropsuite's Email Backup an effective solution. Our user-friendly interface allows you to confidently "set and forget" so you can focus on your business, not your backup.

**Insights BI** is also included with Dropsuite's Email Backup. Insights BI is an email analysis tool providing a robust email analytics toolset to transform stagnant, archived email data into actionable business intelligence. Dropsuite Insights BI turns complex and extensive email data sets into simple and actionable reports, graphs and charts.



## SECURE

Dropsuite's regulation-compliant servers employ 256-bit (AES) military-grade encryption and support multi-factor authentication (MFA).



## EASY TO USE

Our single-panel dashboard includes admin and user management options and role-based access, supporting single sign-on (SSO).



## POWERFUL BUSINESS TOOLS

Dropsuite's advanced search and business intelligence features add value to other areas of your business including HR, compliance and research.

## Our numbers speak louder than words

**15** billion backups per day

**139** countries where we back up data

**9** geographic markets served

## Product Features

### BACKUP & RETENTION

- Automated and incremental backup
- One-click download, restore and migrate
- Customizable retention periods to 'age out' backups
- No hardware/software required
- Access backup from any device/location
- Per-user pricing
- Free deleted user backup
- Unlimited storage
- No ingress and egress fees
- No hidden fees

### INSIGHTS BI

- Email volume analysis
- Time sending emails
- Top contacts identification
- Top senders and recipients
- Email storage utilization
- Email response time

### USER UI

- Admin panel
- Granular access and control
- Advanced user management options
- Role-based access including end-user
- Platform independent
- Multiple user access
- Timely notifications
- Single Sign On (SSO) support

### BACKUP CADENCE

- |                              |         |
|------------------------------|---------|
| • Email                      | 12X/day |
| • Contacts, Calendars, Tasks | 1X/day  |
| • OneDrive (M365)            | 1X/day  |
| • My Drive (GW)              | 3X/day  |
| • SharePoint/Shared Drive    | 3X/day  |
| • MS Groups and Teams        | 3X/day  |

### DATA SECURITY & PRIVACY

- Data availability and service update >= 99.99%
- 256-bit (AES) encryption at rest and in transit
- Multi-factor authentication (MFA)
- Multiple data center options
- Data centers are SOC2, FISMA, ISO 27001, SSAE-16 compliant
- Dropsuite is also SOC2 compliant
- Vulnerability testing
- Security Management
- System Monitoring

### POWERFUL SEARCH

- Lightning-fast search supporting regular expressions
- Search across backups with 20+ search criteria
- Unified search across products, drives and email
- Advanced search tools
- Reusable saved search with email alerts
- No search limitations or timeouts

### DATA RECOVERY

- Restore directly to mailbox, personal drives, shared drives, contact, calendars and tasks with one click
- Restore to default folder, existing folders or create a new folder
- Free self-service download / export of data
- Advanced search

### ROLE BASED ACCESS

- Delegated Access
- Administrator Access
- End User Access
- Group Supervisor by department

## Microsoft 365 and Google Workspace

Dropsuite's Microsoft 365 backup and Google Workspace backup are simple and powerful solutions that automatically protect your most important data in the cloud and restores any file on demand.

### Microsoft 365

Outlook	SharePoint	OneDrive	Contacts/ Calendars/ Tasks	Groups & Teams
<ul style="list-style-type: none"> <li>View email without search</li> <li>Migrate per user to other user or destination</li> <li>Download (PST EML)</li> <li>Download Mailbox</li> <li>Shared Mailbox</li> <li>Restore mailbox, folder, message</li> <li>Migrate per mailbox to other user or destination</li> <li>Download PST, EML, mailbox</li> </ul>	<ul style="list-style-type: none"> <li>Restore site, document library, folder, files</li> <li>Restore to other site</li> <li>Restore all to one folder</li> <li>Download files</li> <li>Lists – items and columns for all permissions</li> <li>Document Libraries – content, views and content types for all permissions</li> <li>Sub-Sites – lists and document libraries</li> </ul>	<ul style="list-style-type: none"> <li>Restore drive, folder, files</li> <li>Restore to other drive</li> <li>Restore all to one folder</li> <li>Download drive, folder, files</li> </ul>	<ul style="list-style-type: none"> <li>Restore calendar events, contacts, tasks</li> <li>Download files</li> <li>Email and Folders for Mailboxes and Public Folders</li> <li>Shared Mailboxes</li> </ul>	<ul style="list-style-type: none"> <li>Download files</li> <li>Channel Chat</li> <li>Tasks</li> <li>Email</li> <li>Drive</li> <li>Site</li> <li>Calendar</li> <li>Files</li> <li>Conversations</li> <li>Notebook</li> <li>Planner</li> </ul>

Dropsuite also restores, migrates and downloads **Shared Mailboxes**, restores and downloads **Public Folders** and backup **OneNote** on **SharePoint** for users and **Teams**.

### Google Workspace

G-mail	Shared Drive	My Drive	Contacts/ Calendars/ Tasks
<ul style="list-style-type: none"> <li>Restore mailbox, label, message</li> <li>Migrate per user/per mailbox to other user or destination</li> <li>Shared Mailbox</li> <li>Download PST, EML, mailbox</li> <li>Restore to original label, other label, new label</li> <li>Restore to original mailbox/user</li> <li>Restore/Migrate to other GSuite mailbox/user</li> <li>Restore/Migrate to other O365, Hex, Gmail and other mailbox/user</li> </ul>	<ul style="list-style-type: none"> <li>Restore all file types, including Google files</li> <li>Restore Shared Drive to new folder</li> <li>Download Shared Drive file</li> <li>Restore with conflict option (Append, create a copy, replace, skip)</li> <li>Advanced Search for Shared Drive</li> </ul>	<ul style="list-style-type: none"> <li>Restore drive, label, files</li> <li>Restore to other drive</li> <li>Restore all to one folder</li> <li>Download drive, folder, files</li> <li>Restore all kinds of files including Google file type</li> <li>Restore to original My Drive</li> <li>Download My Drive file</li> <li>Restore with conflict option (Append, create a copy, replace, skip)</li> </ul>	<ul style="list-style-type: none"> <li>Restore Contacts</li> <li>Restore Calendars</li> <li>Restore Tasks</li> <li>Download Contacts</li> <li>Download Calendars–Event, Meeting, etc</li> <li>Download Tasks</li> </ul>

Dropsuite also restores, migrates and downloads **Shared Mailboxes**, restores and downloads **Public Folders**.

# Dropsuite, It's a No-Brainer

## GREAT VALUE:

For the cost of a cup of coffee each month, a company's Microsoft 365, Google Workspace and email files can be protected against the threat of ransomware, accidental data loss, or sabotage.

## FILLS A BACKUP PERFORMANCE GAP:

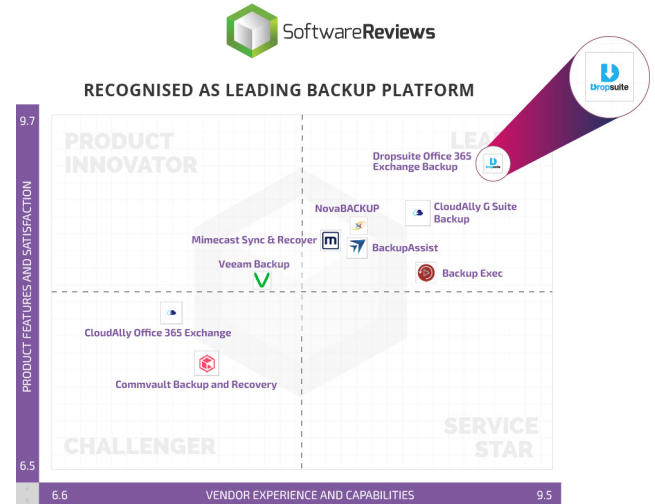
Microsoft doesn't backup deleted emails for more than 90 days and Google deletes files after 60 days. Dropsuite gives you uninterrupted backup coverage in the cloud, with unlimited storage.

## GAIN PEACE OF MIND:

Threats to company data have never been higher. In the same way businesses ensure their companies from liability, fire damage or theft — every business needs to be backing up their business-critical data files.

## LEADER IN EMAIL BACKUP

Dropsuite's Email Backup has been named Top Leader in SoftwareReviews Email Backup Solutions Data Quadrant Awards two years in a row:



Dropsuite Email Backup is unsurpassed in these Vendor Capabilities and Product Features:

### Vendor Capabilities

- #1 Business Value Created
- #1 Ease of Data Integration
- #1 Ease of Implementation
- #1 Product Strategy and Rate of Improvement
- #1 Vendor Support
- #1 Usability And Intuitiveness
- #1 Breadth Of Features
- #1 Availability And Quality Of Training

### Product Features

- #1 Security
- #1 Granular Restore
- #1 Permissions Awareness
- #1 Support for Backup Types
- #1 Transaction Log Backup Restore
- #1 Compliance
- #1 Media Support

Dropsuite's partner collaboration approach to product development and support ensures our products meet your needs and are easy to use. This is why our partners are satisfied:

- 100% say they are likely to renew
- 98% are likely to recommend

## ABOUT DROPSUITE

Dropsuite is a cloud software platform enabling businesses and organizations globally to easily backup, recover and protect their important business information. Dropsuite's commitment to advanced, secure, and scalable cloud technologies keeps us in the forefront of the industry and makes us the choice of leading IT Administrators and Service Providers globally.

## Third party backup is critical to your Business

### Continuity and data protection/recovery efforts:

**Why back up email?** Human error is the main cause of 95% of cyber security breaches, and 94% of malware is delivered via email.\* From simple opening of the wrong email to accidental deletions to disgruntled employees, it's easy to lose your critical email data.

**The cloud email backup myth.** "I don't need email backup because I use a cloud service like Microsoft 365, Google Workspace or Open-Xchange." Not true. Although related cloud-based systems provide limited ability to partially backup email data, they do not properly protect email data and your business.

**Microsoft and Google do not have you covered.** From Microsoft's Service Agreement (Sec.6b): "In the event of an outage, you may not be able to retrieve Your Content or Data that you've stored. We recommend that you regularly backup Your Content and Data that you store on the Services or store using Third-Party Apps and Services."

Google deletes end-users' Drive files in the Trash folder after keeping them for 30 days. Google Workspace allows admins to restore items deleted from a user's trash for up to 25 days. Emails are also kept in the Trash and Spam folders for 30 days.

\* Verizon Data Breach Investigations Report (DBIR) 2019

## DROPSUITE EMAIL BACKUP

For more information, please contact sales  
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